

# Single-leg Two Fare-class Capacity Allocation

①

- Fixed capacity  $C$

- 2 fare classes

$$P_e < P_h$$

exogenous fares

discount customers  
'early booking'

full fare customers

- Demand for each fare class =

$$\left. \begin{aligned} D_h &\sim F_h \\ D_e &\sim F_e \end{aligned} \right\}$$

known distn

- Control - Protection level  
- Booking limit

$x$  for full fare

$b$  for discount fare

(Equivalent as  $x+b=C$ )

- Dynamics

$C$  units of available capacity

$D_e$  discount users arrive

$D_f$  full fare users arrive

Accept up to  $b$  discount users at  $P_e$

Fill up to capacity at  $P_h$

- Objective - Maximize <sup>expected</sup> revenue

- $R(b, D_e, D_h) = P_e \cdot \min\{b, D_e\} + P_h \min\{D_f, \max\{C-b, C-D_e\}\}$
- want to choose  $b$  to maximize  $E[R(b, D_e, D_h)]$

## Heuristic derivation of Littlewood's rule (Littlewood 1972)

- Marginal analysis - Suppose we have  $y > 0$  units left, and a discount customer arrives.

- Accept  $\Rightarrow \Delta \text{revenue} = P_e$ , Reject  $\Rightarrow \Delta \text{revenue} = P_h P[D_h \geq y]$

$\Rightarrow$  OPT protection level  $y^* = \max\{y \in \mathbb{N} \mid P[D_h \geq y] > \frac{P_e}{P_h}\}$

• Formal proof 1 \* Assume  $D_e, D_h$  are continuous

\* Leibniz rule: 
$$\frac{d}{da} \int_{\phi(a)}^{\psi(a)} F(x, a) dx = \left( \frac{d\psi(a)}{da} \right) F(\psi(a), a) - \left( \frac{d\phi(a)}{da} \right) F(\phi(a), a) + \int_{\phi(a)}^{\psi(a)} \frac{\partial F(x, a)}{\partial a} dx$$

\* 
$$E[R(b, D_e, D_h)] = P_e E[\min(b, D_e)] + P_h E[\min(c - \min(b, D_e), D_h)]$$

$$= P_e \underbrace{\int_{-\infty}^b y f_e(y) dy}_{\sigma_1(b)} + P_e \underbrace{\int_b^{\infty} b f_e(y) dy}_{\sigma_2(b)}$$

$$+ P_h \underbrace{\int_{-\infty}^b E[\min(c - y, D_h)] f_e(y) dy}_{H_1(b)} + \underbrace{\int_b^{\infty} E[\min(c - b, D_h)] f_e(y) dy}_{H_2(b)}$$

\* First-order condition - 
$$\frac{d E[R(b, D_e, D_h)]}{db} = 0$$

• 
$$\frac{d\sigma_1(b)}{db} = b f_e(b), \quad \frac{d\sigma_2(b)}{db} = \int_b^{\infty} f_e(y) dy - b f_e(b)$$

$$\frac{dH_1(b)}{db} = E[\min(c - b, D_h)], \quad \frac{dH_2(b)}{db} = -E[\min(c - b, D_h)] + \int_b^{\infty} \frac{d}{db} E[\min(c - b, D_h)] f_e(y) dy$$

$$\Rightarrow \frac{d E[R(b)]}{db} = P_e \underbrace{\int_b^{\infty} f_e(y) dy}_{P[D_e \geq b]} + P_h \int_b^{\infty} \frac{d}{db} E[\min(c - b, D_h)] f_e(y) dy$$

$$* E[\min(c-b, D_{oh})] = \int_{-x}^{c-b} x f_h(x) dx + \int_{c-b}^{\infty} (c-b) f_h(x) dx \quad (3)$$

$$\Rightarrow \frac{d}{db} E[\min(c-b, D_{oh})] = -(c-b) f_h(c-b) + (c-b) f_h(c-b) - \int_{c-b}^{\infty} f_h(x) dx$$

$$= -\bar{F}_{oh}(c-b) \quad (\text{or } -\mathbb{P}[D_{oh} \geq c-b])$$

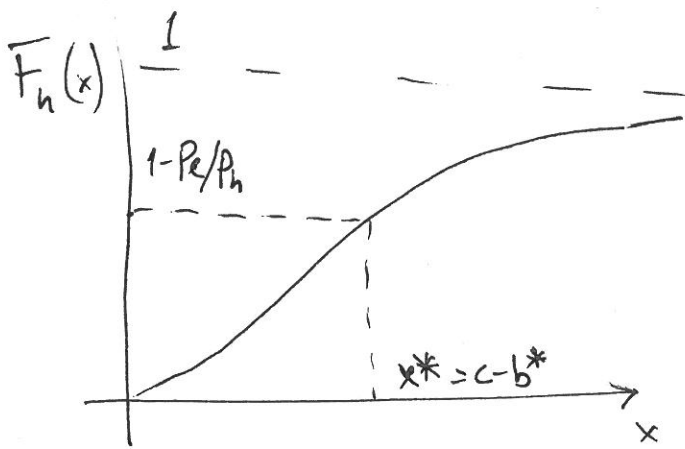
$$* \frac{dER(b)}{db} = P_e \mathbb{P}[D_e \geq b] - P_h \int_b^{\infty} \mathbb{P}[D_h \geq c-b] f_e(y) dy$$

$$= P_e \mathbb{P}[D_e \geq b] - P_h \mathbb{P}[D_h \geq c-b] \mathbb{P}[D_e \geq b]$$

$$= \mathbb{P}[D_e \geq b] (P_e - P_h \mathbb{P}[D_h \geq c-b])$$

$$\Rightarrow b^* : \mathbb{P}[D_h \geq c-b^*] = \frac{P_e}{P_h}$$

$$\Rightarrow c-b^* = F_h^{-1}\left(1 - \frac{P_e}{P_h}\right) = x^* \quad \text{Littlewood's Rule}$$



•  $x^*$  is indep of  $F_e$

•  $P_e \uparrow \Rightarrow (1 - \frac{P_e}{P_h}) \downarrow$

$\Rightarrow x^* \downarrow$

If  $P_e = P_h \Rightarrow x^* = 0$

• Formal proof 2 - If  $D_e, D_h$  are discrete ④

\* Let  $\Delta R(b) = E[R(b+1) - R(b)]$ . Want first  $b$  st  $\Delta R(b) < 0$

$$\Rightarrow \Delta R(b) = P_e E[\min(b+1, D_e) - \min(b, D_e)] \\ + P_h E[\min\{\max(C-(b+1), C-D_e), D_h\} - \min\{\max(C-b, C-D_e), D_h\}]$$

$$\cdot \min(b+1, D_e) - \min(b, D_e) = \begin{cases} 1 & ; b+1 \leq D_e \\ 0 & ; \text{ow} \end{cases}$$

$$\cdot \min\{\max(C-(b+1), C-D_e), D_h\} - \min\{\max(C-b, C-D_e), D_h\} = \begin{cases} -1 & \text{if } \begin{cases} C-(b+1) \geq C-D_e \\ C-b \leq D_h \end{cases} \\ 0 & ; \text{ow} \end{cases}$$

$$\Rightarrow \Delta R(b) = P_e \mathbb{P}[b+1 \leq D_e] - P_h \mathbb{P}[D_e \geq b+1, D_h \geq C-b] \\ = \mathbb{P}[D_e \geq b+1] (P_e - P_h \mathbb{P}[D_h \geq C-b])$$

• The opt protection level  $x^* \equiv$  ~~smallest~~ <sup>largest</sup>  $x$  s.t

$$P_e - P_h \mathbb{P}[x^* \leq D_h] < 0$$

$$\Rightarrow \boxed{x^* = \max\{y \in \mathbb{N} \mid \mathbb{P}[D_h \geq y] > \frac{P_e}{P_h}\}}$$

# Assumptions (& the road ahead)

(5)

1) 2-fare classes

- We generalize to multiple-fare classes in the next class

2) Single-leg

- Generalized via network revenue management

3) Capacity limited

- Overbooking models
- Optimal choice of capacity (Cournot competition)

4) Known demand distributions

- Demand estimation / A/B testing
- Bandit paradigms

5) Fixed prices

- ~~price~~ dynamic pricing

6) Separation of customer classes (perfect segmentation)

- Assortment optimization
- Price discrimination / bundling