#### Information Filtering for arXiv.org Bandits, Exploration vs. Exploitation, & the Cold Start Problem

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Yelp, Monday December 16, 2013

## We are interested in **information filtering**

- \* We face a sequence of time-sensitive items (emails, blog posts, news articles).
- \* A human is interested in some of these items.
- \* But, the stream is too voluminous for her to look at all of them.
- Our goal: design an algorithm that can learn which items are relevant, and forward only these items to the user.



## We are interested in **information filtering**

- \* If we had lots of historical data, we could train a machine learning classifier to predict which items would be relevant to this user.
- \* But what if we are doing information filtering for a new user?
- Research Question: How can we quickly learn user preferences, without forwarding too many irrelevant items?



#### We are interested in **exploration vs. exploitation** in information filtering



- \* We may **EXPLORE**, i.e., forward a few items of this type, to better learn this type's relevance.
- But, we may want to EXPLOIT what little training data we have, which may suggest this item type is irrelevant.



What should we do?

#### We develop an information filtering algorithm that trades exploration vs. exploitation



\* We use an **optimal learning** approach, which relies on **Bayesian statistics** and **dynamic programming**.



#### We develop an information filtering algorithm that trades exploration vs. exploitation



 We focus on the value of the information in the user's relevance feedback.



### We are motivated by an information filtering system we are building for arxiv.org



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#### arXiv.org

Open access to 826,463 e-prints in Physics, Mathematics, Computer Sc Subject search and browse: Physics ‡ Search Form Interface

29 Aug 2012: Simons Foundation funds new arXiv sustainability model See cumulative "What's New" pages. Read robots beware before attempt

#### Physics

- Astrophysics (astro-ph new, recent, find) includes: Cosmology and Extragalactic Astrophysics; Earth and Pla Solar and Stellar Astrophysics
- Condensed Matter (cond-mat new, recent, find) includes: Disordered Systems and Neural Networks; Materials Scie Strongly Correlated Electrons; Superconductivity
- General Relativity and Quantum Cosmology (gr-qc new, recent, fi
- High Energy Physics Experiment (hep-ex new, recent, find)
- High Energy Physics Lattice (hep-lat new, recent, find)
- High Energy Physics Phenomenology (hep-ph new, recent, find)
- High Energy Physics Theory (hep-th new, recent, find)
- Mathematical Physics (math-ph new, recent, find)
  Nonlinear Sciences (nlin new, recent, find)
- includes: Adaptation and Self–Organizing Systems; Cellular Auton
- Nuclear Experiment (nucl-ex new, recent, find)
- Nuclear Theory (nucl-th new, recent, find)

 arXiv.org is an electronic repository of scientific papers hosted by Cornell.

Papers are in physics, math, CS, statistics, finance, and biology.

arXiv currently has ≈800,000 articles, and 16 million unique users accessing the site each month.



# The arXiv is an important repository of scientific articles

Google Scholar	physics		Q
Top 20 publications matchin	ng physics		
Publication		h5-index	h5-median
1. arXiv High Energy Physics - Theory (hep-th)		137	180
2. arXiv High Energy Physics - Phenomenology (hep-ph)		135	182
3. arXiv Mesoscale and Nanoscale Physics (cond-mat.mes-hall)		132	193
4. arXiv Quantum Physics (quant-ph)		126	181
5. Journal of High Energy Physics		124	167
6. Applied Physics Letters		121	147
7. Nature Physics		117	160
3. Reviews of Modern Physics		94	210
9. Physics Letters B		89	130
0. The Journal of Chemical Physics		80	112
11. arXiv High Energy Physics - Experiment (hep-ex)		78	113

 In several research areas in physics, the arXiv's impact factor is higher than that of any journal.



#### Our goal is to improve daily & weekly new-article feeds



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arXiv.org > astro-ph

#### Astrophysics

#### New submissions

Submissions received from Mon 4 Mar 13 to Tue 5 Mar 13, announced

- New submissions
- Cross-lists
- Replacements

[ total of 79 entries: 1–79 ] [ showing up to 2000 entries per page: fewer | more ]

#### New submissions for Wed, 6 Mar 13

#### [1] arXiv:1303.0833 [pdf, ps, other]

#### Transverse oscillations in solar spicules induce

#### H. Ebadi, M. Hosseinpour, Z. Fazel

Comments: Accepted for publication in Astrophysics and Space Scien Subjects: Solar and Stellar Astrophysics (astro-ph.SR)

The excitation of Alfvenic waves in the solar spicules due to the sheared magnetic fields is solved. Stratification due to gravity an transition region can penetrate from transition region into the co

- Many physicists visit the arXiv every day to browse the list of new papers, to stay aware of the latest research.
- There are lots of new papers (roughly 80 new papers / day in astrophysics.)
- Problem 1: Browsing this many papers is a lot of work for researchers.
  - Problem 2: Researchers still miss important developments.



#### Our goal is to improve daily & weekly new-article feeds



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#### We also want to **understand** exploration vs. exploitation in information retrieval

- In this talk, we focus on the simplest of several models we have developed.
- The simplicity of the model makes clear the essential insights of our analysis into the exploration vs. exploitation tradeoff.
- However, building a system that provides value to users requires a number of tweaks to this simple model.
- \* We will discuss these tweaks briefly at the end of the talk.

#### Literature Review

- Exploration vs. exploitation has been studied extensively in the context of the multi-armed bandit problem:
  - \* Bayesian treatments: [Gittins & Jones, 1974; Whittle 1980] ...
  - non-Bayesian treatments: [Auer, Cesa-Bianchi, Freund, Schapire, 1995; Auer, Cesa-Bianchi & Fischer, 2002] ...
- Exploration vs. exploitation has also been studied in reinforcement learning [Kaelbling et al., 1998, Sutton and Barto, 1998].
- \* Exploration vs. exploitation has also been studied in information retrieval: [Zhang, Xu & Callan 2003; Agarwal, Chen & Elango 2009; Yue, Broder, Kleinberg & Joachims 2009; Hofmann, Whitestone & Rijke 2012]

#### Outline

- Categorizing items
- \* Mathematical Model
- Extensions & Tweaks

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## We use a pre-processing step that divides items into categories



# We use a pre-processing step that divides items into categories

- Step 1: We use historical data to create a ratings matrix with older items and users with lots of history.
- Step 2: We use a singular value decomposition to represent older items as points in a low-dimensional space. Dimensions correspond roughly to "topics".
- Step 3: We use kmeans clustering on the low-dimensional space to cluster older items.
- \* **Step 4**: We train a multi-class SVM to predict the cluster from item features, e.g., the words in a paper, or the authors.

## We use a pre-processing step that divides items into categories

- Arxiv papers are also pre-labeled with categories: e.g., Artificial Intelligence; Computation and Language; Computational Complexity; Computational Engineering, Finance, and Science; Computational Geometry; Computer Science and Game Theory; Computer Vision and Pattern Recognition; ...
- \* We are also experimenting with a Bayesian methods for categorizing documents into groups, designed to optimally support filtering.
- The specific method used to divide documents into groups is not important for understanding the main ideas in this talk.

#### Outline

- Categorizing items
- \* Mathematical Model
- Extensions & Tweaks

- \* An item from category x is relevant to the user with probability  $\theta_x$ .
- We begin with a Bayesian prior distribution on θ<sub>x</sub>, which is independent across x.

$$\theta_x \sim \text{Beta}(\alpha_{0x}, \beta_{0x})$$

- \* Items arrive according to a Poisson process with rate  $\lambda$ .
- \* An item falls into category x with probability  $p_x$ . An item's category is observable. Thus, items from category x arrive according to a Poisson process with rate  $\lambda_x = \lambda p_x$ .
- When each paper arrives, we decide whether to forward or discard.
   For the n<sup>th</sup> item from category x, let U<sub>nx</sub>=1 if we forward it, and 0 if not.

- When each item arrives, we decide whether to forward or discard.
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- If U<sub>nx</sub>=1, we then observe Y<sub>nx</sub>, which is 1 if the item was relevant to the user, and 0 if not.

$$Y_{nx}|\theta_{nx} \sim \text{Bernoulli}(\theta_x)$$

 We can then update our posterior distribution on θ<sub>x</sub>, which will still be Beta-distributed (details later),

 $\theta_x|(Y_{mx}:m\leq n,U_{mx}=1)\sim \operatorname{Beta}(\alpha_{nx},\beta_{nx})$ 





- To model the cost of the user's time, we penalize ourselves with a cost c for forwarding an item. [more on the choice of c later]
- \* We give ourselves a reward of 1 for showing a relevant item.
- \* Our net reward is  $U_{nx}$  (Y<sub>nx</sub>-c).
- \* Our goal is to design an algorithm  $\pi$  that maximizes

$$E^{\pi} \left[ \sum_{x=1}^{k} \sum_{n=1}^{N_x} U_{nx} (Y_{nx} - c) \right]$$

\* Our goal is to solve:

$$\sup_{\pi} E^{\pi} \left[ \sum_{x=1}^{k} \sum_{n=1}^{N_x} U_{nx} (Y_{nx} - c) \right]$$

- \* Here,  $N_x = \sup\{n : t_{nx} \le T\}$  is the number of items from category x seen by the user, up to some random time horizon T, and  $t_{nx}$  is the arrival time of the n<sup>th</sup> item in category x. We construct T so that  $N_x$  is geometric.
- \* An algorithm  $\pi$  is a rule for choosing each U<sub>nx</sub> based only on previously observed feedback (Y<sub>mz</sub> : U<sub>mz</sub>=1, t<sub>mz</sub> < t<sub>nx</sub>),

# Let's first solve the problem for a single category





# Let's first solve the problem for a single category

 For a given cluster x, let's figure out how to maximize the reward from just that cluster,

$$\sup_{\pi} E^{\pi} \left[ \sum_{n=1}^{N_x} U_{nx} (Y_{nx} - c) \right]$$

 When choosing U<sub>nx</sub>, it is sufficient to consider feedback only from previous items in our category x, (Y<sub>mx</sub> : U<sub>mx</sub>=1, m<n)</li>

- \* Recall that we model  $\theta_x \sim \text{Beta}(\alpha_{0x}, \beta_{0x})$ .
- \* Here's how we choose  $\alpha_{0x}$  and  $\beta_{0x}$ .
  - We first find a few users with lots of historical data in this cluster.
  - We estimate θ<sub>x</sub> for each of these users, using their average relevance feedback.
  - \* We then make a histogram.



- \* Recall that we model  $\theta_x \sim \text{Beta}(\alpha_{0x}, \beta_{0x})$ .
- \* Here's how we choose  $\alpha_{0x}$  and  $\beta_{0x}$ .
  - We then fit a beta density to this empirical distribution, using maximum likelihood estimation.
  - \* We set  $\alpha_{0x}$  and  $\beta_{0x}$  to their values from the fitted distribution.
  - A beta distribution is analytically convenient, and fits the data well.



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Density

 After observing our data, we update our prior to obtain a posterior distribution using Bayes rule.

$$\theta_x | (Y_{mx} : m \le n, U_{mx} = 1)$$
  
~  $\operatorname{Beta}(\alpha_{nx}, \beta_{nx})$ 

• Here,  $\alpha_{nx}$  and  $\beta_{nx}$  count the effective numbers of relevant and irrelevant items shown: n

$$\alpha_{nx} = \alpha_{0x} + \sum_{m=1}^{\infty} U_{mx} Y_{mx}$$

$$\beta_{nx} = \beta_{0x} + \sum_{m=1}^{n} U_{mx} (1 - Y_{mx})$$



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n



Our posterior is

$$\theta_x | (Y_{mx} : m \le n, U_{mx} = 1)$$
  
~  $\operatorname{Beta}(\alpha_{nx}, \beta_{nx})$ 

We can parameterize this posterior
 with (μ<sub>nx</sub>, α<sub>nx</sub>+β<sub>nx</sub>) where

$$\mu_{nx} = E_n \left[\theta_x\right] = \frac{\alpha_{nx}}{\alpha_{nx} + \beta_{nx}}$$

























\* Here is yet another possible algorithm:



# The myopic algorithm can be expressed in this way.

- The expected *immediate* payoff of forwarding is E<sub>n</sub>[θ<sub>x</sub>-c]= μ<sub>nx</sub>-c
- The expected immediate payoff of discarding is 0.
- The rule that maximizes expected immediate reward is:
  - \* Forward if  $\mu_{nx} > c$
  - Discard if not.



# The myopic algorithm ignores the value of **exploring**



 If it turns out θ<sub>x</sub>>c, we can take advantage of this in future forwarding decisions.

### We can compute the optimal algorithm through stochastic dynamic programming

- Let V(α<sub>nx</sub>, β<sub>nx</sub>) be the expected future reward under the optimal policy, given n documents of history.
- V satisfies the dynamic programming recursion:

 $V(\alpha_{nx},\beta_{nx})=P(N_x>n)\max(0,\mu_{nx}-c+E_n[V(\alpha_{n+1,x},\beta_{n+1,x})])$ 



# The optimal algorithm trades exploration vs. exploitation

- \* **Theorem 1**: There exists a function  $\mu^*(\alpha+\beta)$  such that it is optimal to forward when  $\mu_{nx} \ge \mu^*(\alpha+\beta)$  and to discard otherwise.
- Theorem 2: μ\*(α+β) has the following properties:
  - it is bounded above by c;
  - \* it is increasing in  $\alpha + \beta$ ;
  - \* it and goes to c as  $\alpha + \beta \rightarrow \infty$ .



# The optimal algorithm trades exploration vs. exploitation

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- When α<sub>nx</sub>+β<sub>nx</sub> is small, μ\*(α<sub>nx</sub>+β<sub>nx</sub>) is much less than c, and we favor exploration.
- \* When  $\alpha_{nx}+\beta_{nx}$  is big,  $\mu^*(\alpha_{nx}+\beta_{nx})$  is close to c, and we favor **exploitation**.

Forward, V( $\alpha_{nx},\beta_{nx}$ )>0

 $\dot{\mu}^{*}(\alpha_{nx}+\beta_{nx})$ 

Discard, V( $\alpha_{nx},\beta_{nx}$ )=0

 $\alpha_{nx} + \beta_{nx}$ 

## Optimal outperforms myopic (with simulated users)



#### Optimal outperforms myopic (in backtesting with historical data)



## Combining single-category solutions solves the multi-category problem



## Combining single-category solutions solves the multi-category problem

- We know the optimal forwarding/discarding strategy for a single category.
- To deal with multiple categories, simply apply this strategy independently to each individual category.
- The value of this optimal multi-category strategy is the sum of the values of the optimal single-category strategies:

$$\sup_{\pi} E^{\pi} \left[ \sum_{x=1}^{k} \sum_{n=1}^{N_x} U_{nx} (Y_{nx} - c) \right] = \sum_{x=1}^{k} \sup_{\pi} E^{\pi} \left[ \sum_{n=1}^{N_x} U_{nx} (Y_{nx} - c) \right]$$

#### Outline

- Categorizing items
- Mathematical Model
- Extensions & Tweaks

Extension #1: Periodic review

- In the arxiv, users do not respond instantaneously. Instead they visit arxiv periodically (once per day) to read papers.
- \* We allow papers to accumulate in a queue until the user arrives.
- \* When the user arrives, we decide which papers to forward/discard.
- \* The analysis is still tractable using stochastic dynamic programming.

#### Extension #2: Unknown costs

- \* In reality, we do not know the cost c for each forwarded document.
- \* To address this, we:
  - Compute c\* for each paper, which is the largest cost c such that we would be willing to forward this paper.
  - \* We present papers in a ranked list in decreasing order of c\*.
- Optimality analysis:
  - \* If we model the user as knowing his own c, and looking at all papers with c\*>c, then this algorithm **is optimal**.
  - \* If we model the user as looking at the top n papers in the list each time, this algorithm **is not optimal** in general, but we can obtain tractable upper and lower bounds.
  - \* If n=1, this algorithm **is optimal**, and is equivalent to the Gittins index policy for multi-armed bandits.

#### Extension #3: Time-varying user preferences

- \* User preferences change over time.
- Our Bayesian statistical model may be extended to allow θ<sub>x</sub> to change over time.
- \* The analysis is still tractable.

#### Extension #4: Correlated prior distributions

- \* Our model assumed an independent prior on  $\theta_x$ .
- In the data, a user's strong interest in one category (e.g., theoretical high-energy physics) may make a strong interest in another category more likely (e.g., experimental high-energy physics).
- \* We can model this with a correlated prior on  $\theta_x$ .
- \* The dynamic program is no longer tractable, but we can compute  $\mu^*(\alpha_{nx}+\beta_{nx})$  using independence, but update our posterior using a correlated prior.

#### Conclusion

- \* We have presented a mathematical model that captures the exploration vs. exploitation tradeoff in information filtering.
- If the posterior mean is just a bit below c, and the number of samples is low, the optimal algorithm forwards, while the myopic algorithm does not.
- \* We are deploying an algorithm based on this analysis to my.arxiv.org

#### Thanks to my collaborators!

- This project is part of a larger collaboration on recommender systems for the arxiv, with faculty & students in CS, Operations Research, and Information Science at Cornell, Princeton, & Rutgers.
  - Paul Ginsparg, Thorsten Joachims, Xiaoting Zhao, Darlin Alberto, Karthik Raman, Ziyu Fan, Akilesh Potti (Cornell)
  - Paul Kantor & Vladimir Menkov (Rutgers)
  - \* Dave Blei & Laurent Charlin (Princeton)





#### Thanks for your attention!

\* Any questions?









